

Information regarding Rail & Fly

1) Which trains can I take with my Rail & Fly – Ticket?

The Rail & Fly offer is valid on all Deutsche Bahn (DB) trains from and to Frankfurt and Munich airport. It is not bound to one specific train. The Rail & Fly tickets are valid on your flight departure day or one day prior, as well as, on your flight arrival day or the following day.

- You may use all Deutsche Bahn trains (including ICE – Inter City Express)
- Reservation is mandatory on City Night Line and ICE Sprinter trains. There is an upcharge for these train types, which can be paid at any DB ticket counter.
- Excluded from the Rail & Fly – Ticket are: Thalys, DB Motorail and charter trains; as well as any travel inside a transport association.

2) How do I receive my Rail & Fly – Ticket?

South African Airways will send you an email with your DB booking codes (Pickup Numbers). You will receive one Pickup Number for each train journey. You may use any DB ticket vending machine to enter your Pickup Number. Outbound journey train tickets may be picked up at the earliest 72 hours before flight departure. You may also retrieve your tickets, for the train journey to the airport, online and conveniently print them out at home. For online pick-up, please visit www.accesrail.com/checkin. Your ticket for the journey from the airport can only be picked up after your arrival in Germany at any DB ticket vending machine. Ticket pick-up is not possible ahead of your travel.

3) How do I use the ticket vending machine?

- Select your preferred language from the menu
- Select Rail & Fly
- Enter your Rail & Fly Number (Please ignore the route in the control line, which is displayed after entering your pick-up number.)
- Print your ticket (At first, you will only receive your ticket for the journey to the airport. The ticket for the journey from the airport will have to be picked up again at the ticket vending machine after your arrival in Germany. Please use your return journey pick-up number for your return route.
- DB-train connection times on your flight bookings are only fictitious. Please contact your travel agent or visit www.bahn.de to find the train connections that are best for you.

4) Which documents do I need on the train?

- Your ID or passport.
- Your flight booking confirmation with e-ticket number
- Your printed out train ticket