



January 17, 2019

**Winter Storm Harper
WEATHER ADVISORY
Update #1**

The U.S. National Weather Service is closely monitoring Winter Storm Harper that will impact the East Coast of the United States. At this time, South African Airways is planning to operate our flights to/from Washington, DC-Dulles and New York-JFK as scheduled, however, we encourage customers to contact South African Airways or your connecting carrier to reconfirm all flights.

All ticketed passengers on a South African Airways flights to and from the USA (SA 203, 204, 207, 208, 209, and 210) beginning Friday, January 18, 2019 thru Monday, January 20, 2019 may change their date of travel, at no extra charge, to a later travel date up to and including Friday, January 25, 2019 (no extensions beyond this date will be permitted).

Rebooking Conditions:

- Rebook onto another South African Airways flight at a later date at no extra charge, lowest available booking class/same cabin, subject to space available
- Change of cabin will not be permitted
- Change of routing will not be permitted
- The issuing agent will be responsible for rebooking international/domestic/regional SAA connections if needed according to fare type
- This policy is applicable to South African Airways flights only, issued on SA (083) ticket stock and not on separate tickets of other airlines
- Tickets must be re-issued on/before January 25, 2019
- Travel must commence on/before January 25, 2019
- The endorsement box of the re-issued tickets must be annotated with – “INVOL REROUTE DUE TO WINTER STORM HARPER USA”
- No-show passengers are not eligible for this waiver.
- Normal refund policies apply

Should you have any questions, please contact SAA Reservations at 1-(800) 722-9675.

Thank you,

South African Airways