Dear Customer,

It’s a smile. It’s a kiss. It’s a sip of wine. It’s summertime.

Summer is here; heady days of fun and sunshine. The smell of sunscreen. The sizzle of braais and the sound of music floating on late afternoon breezes. Let SAA take you to places where you’re greeted by smiling faces.

December is reading a good book by the pool. Diving with manta rays in Mozambique. Visiting the feiras (street markets) of São Paulo. Taking a road trip through wine country or skiing in the Alps.

It doesn’t matter if you’re travelling with kids, heading south for the sun or north to beat the heat, SAA flies to a destination that will make your summer memorable.

Where ever you decide to go, and however you get there, SAA wishes you a blessed and peaceful summer break!

Kind regards,

South African Airways
SAA NEWS

Improved movement through Heathrow

Passengers transiting through Heathrow’s Terminal 2 will now be able to pass through security on the same concourse. A dedicated checkpoint allows passengers to move seamlessly between flights, with the allocated gates now closer to each other. The improvements to the connection process means passengers have much more time to relax and enjoy ‘me’ time at the beauty bar or to grab a cup of coffee and some gifts for their family.

Read more

Senegal Airport Change

Please note that effective 8 December 2017, SAA flights to Senegal will no longer arrive and depart in Dakar at Leopold Sedar Senghor Airport, as the airport will be closed. SAA flights to Senegal will arrive and depart from Aeroport Blaise Diagne International Airport which is about 40 minutes drive from the old airport, and 50kms from Dakar.

Read more
There are so many things that keep us awake before we travel. Here’re a few tips to guarantee a smooth beginning to your trip.

Getting there. On time.

Factor in enough time when travelling to the airports, taking into account the impact of traffic and weather conditions – the latter has the potential to affect flights, especially at OR Tambo International Airport due to afternoon thunder showers and lightning activity that have become a recurring feature during the summer season.

Minors travelling alone

Reservations for our brave travellers cannot be booked online, but has to be done through the SAA Call Centres. Travellers who are not booked as UMN R’s can be refused travel as SAA has a limited number of unaccompanied minors that may be accepted on each flight. To avoid disappointment customers are encouraged to make special arrangements well in advance for these young travellers.
Travelling with children

For minors travelling beyond South Africa’s borders, travellers are reminded to ensure that they are in possession of all necessary documentation for minors to travel as required by South African immigration laws.

Getting to the front of the queue

Avoid queues by checking in online or with the mobile check-in app and by tagging your own bags. Remember, do not include lithium batteries in toys packed in cabin baggage as they are classified as dangerous goods. Customers should familiarise themselves with the gate closure times applicable to the airport from where they depart as well as the destination.

Our lounges are as quiet as libraries

For customers using SAA lounges, please be reminded that there will not be any flight boarding.
Step-Up
With South African Airways Step-Up you tell us what you’re willing to pay to upgrade your seat from Economy Class to Business Class.

► STEP-UP YOUR FLIGHT NOW

Pack to perfection
At SAA we know how essential every item you pack for your holiday is, so here are a few tips to help us get your personal goods and gifts safely to your destination with you.

► FIND OUT MORE

Complete your experience

Hotels
If you are looking for great rates and an excellent choice of places to stay, look no further! Our partner Hotels.com will help you find the perfect hotel anywhere in the world.

► BOOK NOW

Insurance
When travelling with friends, family or alone the unexpected can happen. Allianz Travel Insurance helps provide protection against unforeseen events.

► GET COVER
How to enjoy your summer

Still struggling for summer holiday inspiration? We at SAA believe that we all have time to get to everywhere we haven’t been. In that spirit, here are just two ideas to inspire your wanderlust.

► BEST DIVING EXPERIENCES IN AFRICA
► SOUTH AFRICA’S BEST BEACHES