

## **CONTACT DETAILS:**

### **THE UNDERWRITER:**

Allianz Global Corporate & Specialty SA Limited (AGCS SA).  
AGCS SA Is An Authorised Financial Services Provider FSP No: 16722.

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Rose Bank, 2196

PO Box 62228,  
Marshalltown 2107

SOUTH AFRICA  
Tel: (+27 11) 214 7900  
Fax: (+27 11) 447 1777

### **24 HOUR EMERGENCY ASSISTANCE LINE:**

In event of a Medical Emergency please contact our 24 hour Emergency Assistance on:

Tel: **+27 87 195 05 81**  
Email: [international\\_dept@nextcarehealth.com](mailto:international_dept@nextcarehealth.com)

Our trained medical professionals are on standby to assist.

### **CLAIMS DEPARTMENT:**

If you need to submit a claim please contact us on:

Tel: **+27 87 195 05 81**  
Email: [saatravel@allianz-assistance.com](mailto:saatravel@allianz-assistance.com)

### **CUSTOMER SERVICE & COMPLAINTS:**

For any customer service related query or complaints please contact us on:

Tel: **+27 87 195 05 81**  
Email: [saatravel@allianz-assistance.com](mailto:saatravel@allianz-assistance.com)

Please have the policy number / name of traveller and age available.