



SOUTH AFRICAN AIRWAYS

Bulletin 01/ 2019

Effective for tickets issued on/after 08 March 2019.

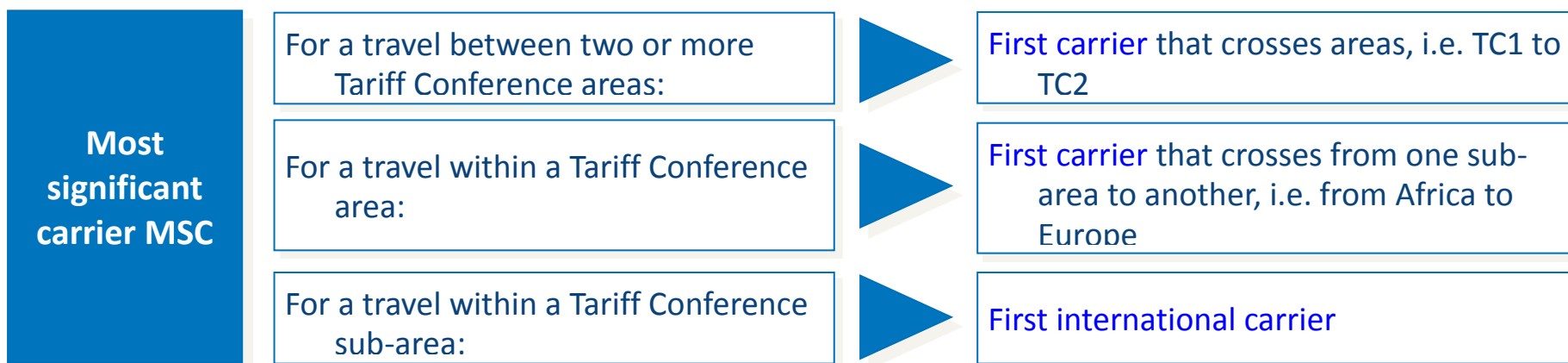
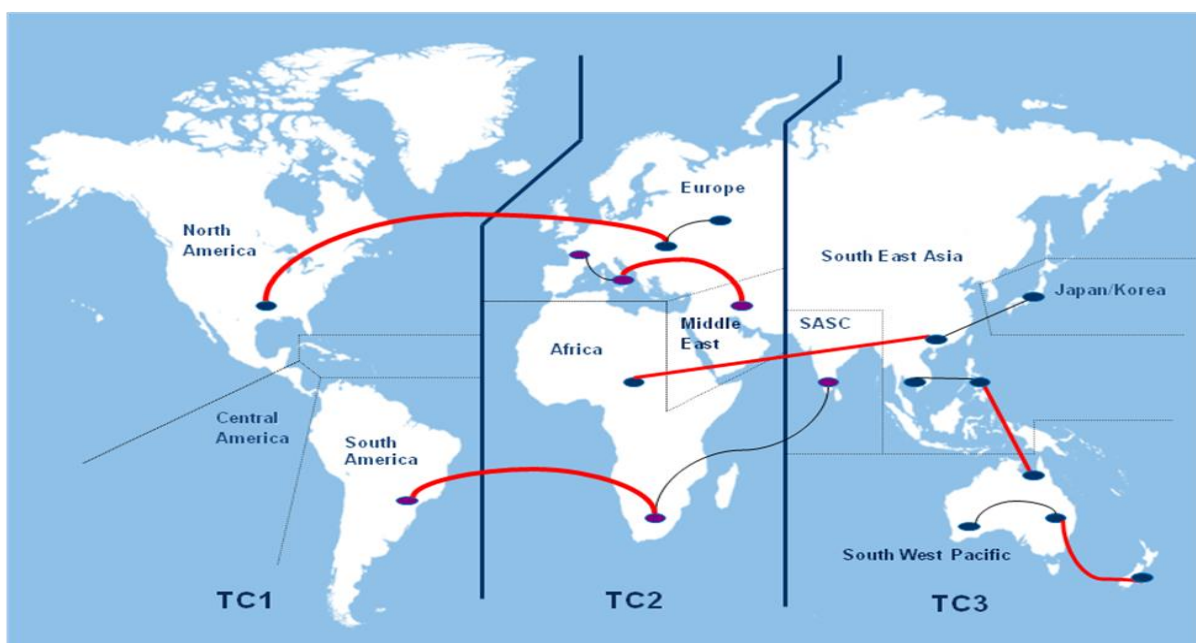
SOUTH AFRICAN AIRWAYS BAGGAGE REGULATIONS

Not applicable on any code-share flights except where mentioned in the policy.

- 1.1 The checked baggage allowance for South African Airways for **international and domestic flight** is based on piece allowance with maximum weights & dimensions.
- 1.2 The checked baggage allowances on South African Airways operated flights for adults, children & infants are set out below. In order for SA Airways to carry baggage without additional charge, the checked baggage must not exceed these allowances.

(RESO 302) Baggage Provisions Selection Criteria

- 2.1 If you purchase a ticket with all flights fully operated by South African Airways, South African Airways baggage policies apply.
- 2.2 The free baggage allowance & excess baggage charge policies for tickets involving joint international transport services provided by South African Airways & foreign airlines have been adjusted. The free baggage allowance for joint transport service is based on the policy of the most significant carrier (MSC) in the trip, which is explained below:



- 2.2.1 Travel from one area to another area (but not the within the area) the MSC carrier would be determined:
 - 2.2.1.1 Here the MSC would be the carrier transporting the passenger across the Atlantic for example – JNB SA X/SAO JJ SCL
 - 2.2.1.1.1 The MSC carrier will be SA.

2.3 At any time if the passenger stops the MSC carrier will change – JNB SA SAO JJ SCL

2.3.1 SA will be the MSC carrier JNB SAO and then JJ for the sector SAO SCL.

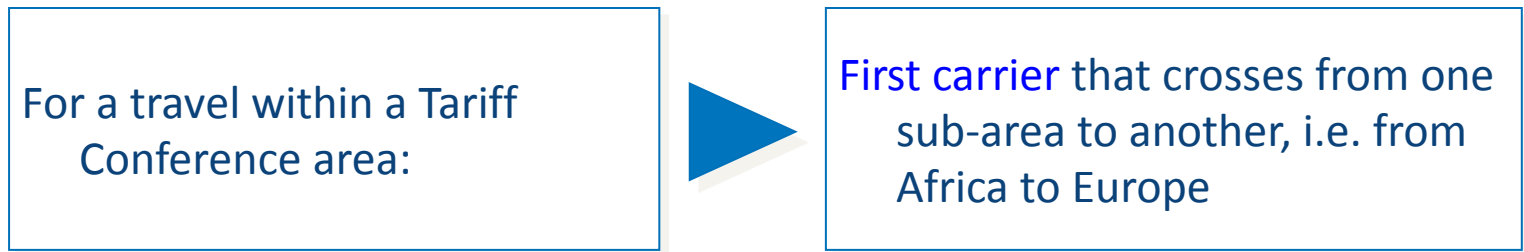
✓ **THE USA DOT AND THE CAA OF CANADA HAVE MADE A RULING THAT WHEN A CARRIER STARTS A JOURNEY AND THAT CARRIERS BAGGAGE ALLOWANCE APPLIES TO/FROM THE USA/ CANADA FOR HIS COMPLETE JOURNEY.**

- 3.1 If travel is JNB SA LON UA NYC (SA is first carrier & therefore the MSC carrier)
 - 3.1.1 The MSC carrier will be SA
- 3.2 If travel is JNB SA NYC UA LAX
 - 3.2.1 The MSC carrier will be SA, as SA is the first operating carrier & transatlantic carrier.
 - **BUT**
- 3.3 If travel originates the USA – **LAX UA** NYC SA JNB or LAX UA LHR SA JNB
 - 3.3.1 The MSC carrier is UA. As they are the first operating carrier they will be the deciding carrier – the transatlantic carrier (MSC as defined by IATA) will not be selected.
- 3.4 If travel originates the USA – **LAX B6** NYC SA JNB
 - 3.4.1 The MSC carrier could be SA, even though the first operating carrier is B6, they have decided that – the transatlantic carrier will be the MSC carrier; therefore SA has been selected as the MSC.
 - 3.4.2 The difference between the two above examples is the carrier starting the journey within the USA, and the airline will decide when filing their baggage allowance if they will accept the allowance of an interline partner or not.
 - 3.4.3 Therefore, it is important to check on the fare display whose baggage allowance (**BG CXR: SA**) will be utilised. It has nothing to do with whose ticket stock the ticket will be issued on / or whose fare the system is utilising.

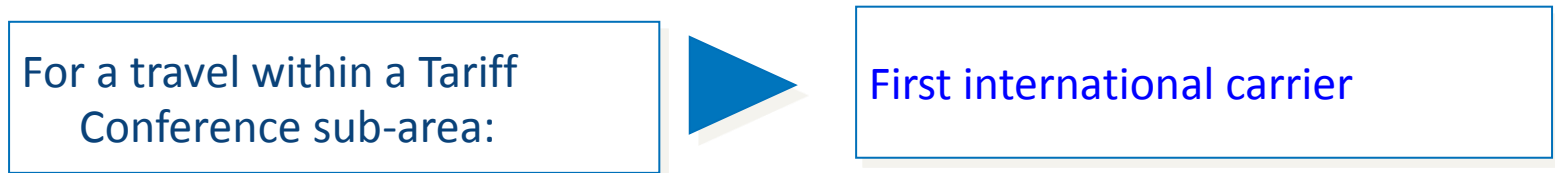
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> -----
> AL FLGT BK T DATE TIME FARE BASIS NVB NVA BG
> LAX
> NYC B6 676 R R 18NOV 2046 RH14AE2U 18NOV18NOV 2P
> JNB SA 204 Y Y 19NOV 1040 Y4OW 2P
>
> USD 2541.00 18NOV12LAX B6 NYC208.37SA JNB2333.00NUC
> ZAR 21270 2541.37END ROE1.000000
> ZAR 1632YR XT ZAR 42AY ZAR 38XF JFK4.50
> ZAR 140US
> ZAR 80XT
> ZAR 23122
> RATE USED 1USD=8.36920ZAR
> BG CXR: SA
    
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If the passenger stops on route, the baggage allowance will not change.



- 3.4.4 Travel within one area to another area:
 - 3.4.4.1 Between Africa & Europe, the carrier that crosses the sub-area baggage allowance will apply. For example JNB HRE LON – the HRE LON is the change of sub-area.
 - 3.4.4.2 Please note that JNB to Middle East is a change of Area.
- 3.4.5 At any time if the passenger stops the MSC carrier will change –



- 3.4.6 Apply within Africa –
 - When a through fare has been issued then the first international carrier will apply – JNB SA X/HRE KQ NBO KQ X/ HRE SA JNB – the SA baggage allowance will apply on the forward journey & on the return KQ baggage allowance will apply as they are the first international carrier for the return journey.

When a through fare has been issued then first international carrier will apply – TET SA X/JNB SA LOS SA X/JNB SA TET the SA baggage allowance will not apply on the forward journey as this is operated by Airlink as they are the first International carrier & on the return SA baggage allowance will apply as they are the first international carrier for the return journey.

- 3.5 If the passenger, in all of the above examples at any point is not able to through check, then the MSC carrier will change & the applicable carrier's baggage allowance will apply
- 3.7 JNB SA HRE KQ NBO KQ HRE SA JNB – JNB HRE – SA baggage allowance / HRE NBO – KQ baggage allowance & the same on the return. The MSC only applies if the passenger is able to through check (therefore it cannot be a stopover / night stop).
- 3.7.1 At any time if the passenger stops the MSC carrier will change, as per the example below.

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      AL FLGT  BK T DATE  TIME  FARE BASIS      NVB  NVA  BG
JNB
FRA SA   260 J  J 19NOV 2015  JRRFZA      19NOV19NOV 2P
CPH LH   822 C  C 30NOV 0710  JRRFZA      30NOV30NOV 2P
LON BA   811 D  D 05DEC 0805  JRRFZA      05DEC05DEC 2P
JNB SA   235 D  D 07DEC 1805  DRFZA       07DEC07DEC 2P

ZAR    42220      19NOV12JNB SA FRA LH CPH BA LON M3150.74SA
                JNB1859.94NUC5010.68END ROE8.425000
ZAR    3180YR      XT ZAR 16EV ZAR 319ZA ZAR 20UM ZAR 190WC
ZAR    695YQ      ZAR 434OY ZAR 248RA ZAR 66DE ZAR 223ZO ZAR
ZAR    4095XT      2126GB ZAR 453UB
ZAR    50190
BG CXR: SA/LH/BA/SA

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The ticket will indicate which carriers baggage has been selected as the MSC.

Same example and passenger is not stopping en-route and the MSC carrier changed – all to SA

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      AL FLGT  BK T DATE  TIME  FARE BASIS      NVB  NVA  BG
JNB
XFRA SA  260 J  J 19NOV 2015  JRRFZA      19NOV19NOV 2P
CPH LH   822 C  C 20NOV 0710  JRRFZA      20NOV20NOV 2P
XLON BA  811 D  D 07DEC 0805  JRRFZA      07DEC07DEC 2P
JNB SA   235 D  D 07DEC 1805  DRFZA       07DEC07DEC 2P

ZAR    42220      19NOV12JNB SA X/FRA LH CPH BA LON M3150.74
                SA JNB1859.94NUC5010.68END ROE8.425000
ZAR    3180YR      XT ZAR 16EV ZAR 319ZA ZAR 20UM ZAR 190WC
ZAR    695YQ      ZAR 198RA ZAR 66DE ZAR 223ZO ZAR 340UB
ZAR    1372XT
ZAR    47467
BG CXR: 2*SA/2*SA

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The ticket will indicate which carriers baggage has been selected as the MSC

Please note the free baggage allowance shown on your ticket.

4.1 Free Checked Baggage Allowance

Piece concept now applies on all SA Airways operating flights.

Note: Different baggage allowance may apply each time you check in your baggage. If you check in your baggage for your multiply sector journey, the baggage policy of your most significant carrier in your itinerary will apply, for that sector.

4.2 Checked Baggage

4.2.1 Maximum Weight per piece

Baggage that exceeds 32kg (70lb) per piece is not accepted as excess baggage and must be checked as Cargo at specified cargo rates or baggage must be repacked.

To ensure that bags fit the dimensions of the conveyor belts, ACSA has stipulated the following dimensions: The sizes do not include the items that form part of sporting equipment /fragile items.

Dimensions	Minimum	Average	Maximum
Length (mm)	250	550	900
Width (mm)	250	400	450
Height (mm)	75	500	720
Weight (kg)	1,5	18	32

- Maximum number of bags permitted, including excess baggage –
 - Passengers are permitted to check-in a maximum of 3 pieces of excess baggage, above their free baggage allowance. Any additional pieces will need to be sent via Cargo, at applicable Cargo rates.
 - Exception: ex SAO – Maximum 10 pieces of baggage per customer, including free allowance and excess baggage
 - Between JNB & LOS – Maximum number of bags including all free pieces: 50 pieces (this is only valid between JNB & LOS if travel is to any other points – maximum of 3 pieces of excess baggage, above their free baggage allowance).
 - Between JNB & ACC – Maximum number of bags including all free pieces: 50 pieces (this is only valid between JNB & ACC if travel is to any other points – maximum of 3 pieces of excess baggage, above their free baggage allowance).
 - Between ACC & IAD - Maximum number of bags including all free pieces: 10 pieces (this is only valid between IAD & ACC if travel is to any other points – maximum of 3 pieces of excess baggage, above their free baggage allowance).

4.3 Free Baggage Allowance

4.3.1. The following baggage allowance applies:

a) Children & Infants paying at least 50% of the adult fare are entitled to the same baggage allowance as adults.

b) Infants not entitled to a seat shall only be permitted to 1PC up to 23kg & one collapsible pushchair and one car seat.

- **In the event that the passenger only travel on the services of SAA (SA 0001 – 0999 flights), the baggage allowance of an infant may be packed in the bag of one accompanied passenger. The weight of the bag of the accompanied passenger may not exceed 32 Kg. The infant will forfeit the free baggage allowance of one bag at 23 Kg in such an instance, however one collapsible pushchair and one car seat will be permitted.**

	<u>Business class</u>	<u>Economy class</u>
Domestic (Within South Africa)	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Worldwide - USA / Canada	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
From Africa - Europe (Excluding the UK)	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece

From Europe (Excluding the UK) - Africa	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
From Democratic Republic of the Congo / Mozambique to UK	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between the UK Malawi / Zambia / Zimbabwe	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa - UK (not mentioned above)	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa – Asia / Japan where the fare component include travel to/from HKG or any point in Asia / Japan via HKG.	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa – Asia / Japan where the fare component include travel to/from BJS or any point in China via BJS.	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa / New Zealand	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa – Australia	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between Africa and Middle East. When SA is the marketing carrier on EK operating flights between JNB - DXB	The baggage allowance of the operating carrier will apply	The baggage allowance of the operating carrier will apply
Between Addis Ababa and Muscat When SA is the marketing carrier on ET operating flights	The baggage allowance of the operating carrier will apply	The baggage allowance of the operating carrier will apply
Within Africa:	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Nigeria: Between South Africa & Nigeria	3 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	3 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between South Africa and ADD. When SA is the marketing carrier on ET operating flights between JNB/DUR/CPT - ADD	The baggage allowance of the operating carrier will apply	The baggage allowance of the operating carrier will apply
Between Reunion and Africa	1 piece up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	1 piece up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between South America – Australia / New Zealand except Brazil	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece
Between South America (except Brazil & Argentina) – Asia / Japan / Africa	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimensions of 158cm (62inches) per piece
Between Argentina – Africa	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimensions of 158cm (62inches) per piece
Between Argentina – Asia / Japan	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece
Between Brazil – Africa / Asia / Japan / Australia	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece

Between Brazil – Europe & USA	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece
Between Australia & Middle East	2 pieces up to 32kg per piece (70lb) & maximum dimensions of 158cm (62inches) per piece	2 pieces up to 23kg per piece (50lb) & maximum dimensions of 158cm (62inches) per piece

4.3.2 **If any destination is not mentioned above it will default to the allowance as mentioned below:**

- a) **Business class** – 2 pieces up to 32kg **per piece** (70lb) & maximum dimensions of 158cm (62inches) per piece
- b) **Economy class** – 1 piece up to 23kg **per piece** (50lb) & maximum dimensions of 158cm (62inches)

4.3.3 Children & Infants paying at least 50% of the adult fare are entitled to the same baggage allowance as adults.

4.3.4 Infants not entitled to a seat shall only be permitted to 1PC up to 23kg & one collapsible pushchair and one car seat. Also see point 4.3.1 of this document.

4.3.5. Ships Crews / Marine / baggage allowance

Free baggage allowance is the applicable business class allowance.

4.3.6 Student fare from Mauritius to JNB/CPT/PLZ/ELS on SA flight range 0001 – 0999.

Student fares originating from Mauritius to JNB/CPT/PLZ/ELS are permitted 3 pieces up to 23kg per piece (50lb) & maximum dimension of 158cm (62inches) per piece.

4.3.7. Star Round the World fares

- First class – 2 PC combined weight at 40kgs
- Business class – 2 PC combined weight of 30kgs
- Economy class – 1PC combined weight of 20kgs

Please note: At no time may a bag be accepted heavier than 32kg, this must either be repacked or be shipped as Cargo.

Except from the USA – Bags heavier than 32kgs will not be accepted; they will need to be repacked. (They may not be shipped as Cargo).

Exceptions:

SA Airways Voyager Passenger & Star Alliance Gold Members

- Please note that this does not include the DXB code-share flights.

5.1 SAA Voyager Blue card holders – no additional baggage allowance

5.2 SAA Voyager Silver Card holder – 1 extra piece of 23kg, irrespective of class of travel, as part of the free allowance

5.3 SAA Voyager Gold Card – 1 extra piece based on the allowance of the booked cabin class, as part of free of the free allowance

5.4 SAA Voyager Platinum – 1 extra piece of 32kg, irrespective of class of travel, as part of the free allowance

5.5 SAA Voyager Lifetime Platinum – 2 extra pieces of 32kg per piece, irrespective of class of travel, as part of the free allowance

5.6 SAA Voyager Platinum, Platinum Elect & Lifetime Platinum & SAA Gold, Gold Elect Member & Star Alliance Gold Member on SAA operated flights plus any Star Alliance – operated flights: 1 extra piece based on the allowance of the respective class (weight or piece), as part of the free allowance.

Gold or Platinum Voyager Credit Card issued by Ecobank

Originating Ghana

- Please note this does not include any codeshare flights, valid on SA operating flights only

5.7 1 extra piece based on the allowance of the respective class

- If a passenger is holding both SAA Voyager elite membership card and a Voyager Credit Card issued by Ecobank, they must utilize one of the 2 cards to qualify for extra luggage.
- At no time can both cards be used at the same time, to qualify for extra luggage.

Banco Único Gold and Classic Voyager co-branded credit cards.**Originating Mozambique**

- Please note this does not include any codeshare flights, valid on SA operating flights only.

5.8 One free additional piece of luggage of 32 Kg in Business Class for Banco Único Gold Cardholders.

5.9 One free additional piece of luggage of 23 Kg in Economy Class for Banco Único Silver Cardholders.

Carry-on Items:**Free:**

The standard allowance per class is:

First & Business class	2 pieces
Economy class	1 piece

Star Alliance Gold Member on SAA operated flights plus any Star Alliance – operated flights will also be entitled to the above carry-on Items.

- 6.1 Each passenger may carry without additional charges hand baggage suitable for placement in the closed overhead rack or under the passenger's seat with maximum dimensions specified by the carrier subject to space availability
- 6.2 One piece, maximum weight **8kg (18lb), e.g.** brief case, board case, travel bag, attaché case. The size of one carry on item shall not exceed the dimensions 56cm by 36cm by 23cm
- 6.2.1 an overcoat, wrap or blanket,
- 6.2.2 an umbrella or walking stick,
- 6.2.3 a lady's handbag, beauty case, or purse,
- 6.2.4 infant carrying basket and infant's food for consumption during the flight,
- 6.3 A fully collapsible wheelchair for disabled passenger and/or a pair of crutches and/or braces or other prosthetic device for the passenger's use provided that the passenger is dependent upon them.
- 6.4 A laptop and NOT a laptop bag is an additional free article which may be carried onboard. As few passengers travel without a bag to protect their laptops, it is acceptable to allow a laptop in a laptop bag onboard. However, the size of the laptop bag is defined by the size of the laptop. Bags that contain large amounts of documentation and personal items are not acceptable as a laptop bag and as such would be considered as cabin baggage and form part of the passenger's cabin baggage allowance, which is restricted by SAA cabin baggage policy
- 6.5 Assistive medical devices like Portable Oxygen Concentrators (POC) and Continuous Positive Airway Pressure (CPAP).
- 6.6 **Persons with Reduce Mobility** Persons with reduce mobility may carry free of charge one wheelchair and/or other assistive devices they are depended on, as checked baggage or in the cabin (as applicable)
- 6.7 **Exceptions: On flights to & from European Union destinations (London, Frankfurt & Munich) one further mobility device may be carried free of charge, (two in total), over and above the free baggage allowance, (To satisfy requirement under EU regulation 1107/2006)**
- 6.8 **Combined Business or Economy Class Travel**

For through journeys where SA Airways baggage allowance has been applied and the passenger travels partly in Business or Economy class the free baggage allowance on each portion of travel shall be that applicable to the class of service for which the fare is paid.

Excess Baggage Charges**Rates****Collection**

- 7.1 All excess baggage must be assessed and charged for, prior to the boarding of the aircraft. Excess weight charges can also be paid for the entire journey to the final destination or to the next point of transfer or stopover.
- 7.1.1 For sectors not flown by SA Airways, please check with the operating airline.
- 7.1.2 For journeys commencing in Ghana and for payments for excess baggage charges with your **Voyager Ecobank** (Ghana) card the following will apply:-
10% discount on all the excess baggage rates below to/from ACC to all destinations. **Valid on SA operating flights only – (no codeshare flights permitted.)**

7.2 THE CHARGE FOR EACH PIECE OF NORMAL SIZE EXCESS BAGGAGE OR EXCESS BAGGAGE CHARGE WILL BE INDICATED BELOW:

Passenger travels in Business class – the excess baggage charge is the same as per the class of travel and allowance is the same as per the class of travel – even if there is only one excess baggage rate.

7.2.1 Within South Africa

Business class:	ZAR 342.10 plus Vat 51.32 Total ZAR 393.42 per piece
Economy class	ZAR 254.39 plus Vat 38.16 Total ZAR 292.55 per piece

7.2.1.1 Between New York / Washington & Africa – via Johannesburg

Country / Cities		Local Currency
All countries/ cities in Africa not specified below:	USD 200	USD 200
Africa	USD 200	USD 200
Accra / Dakar (direct service only)	USD 200	USD 200
South Africa	USD 200	ZAR 1200

7.2.1.2 Between USA & Africa – Except Hawaii, Alaska

Country / Cities	USA except WAS / NYC	
	USA except WAS / NYC	Local currency
All countries / Cities in Africa not specified below:	USD 250	USD 250
Accra / Dakar (direct service only)	USD 200	USD 200
Namibia	USD 250	NAD 2050
South Africa	USD 250	ZAR 2050

7.2.1.3 Between Africa & Hawaii, Alaska & Mexico

Country / Cities	Hawaii, Alaska & Mexico	Local currency
All countries / Cities in Africa not specified below:	USD 400	USD 400
Accra / Dakar (direct service only)	USD 350	USD 350
Namibia	USD 400	NAD 2350
South Africa	USD 400	ZAR 2350
Zimbabwe	USD 400	USD 400

7.2.1.4 Between Canada & Africa

Country / Cities	Eastern Canada *		Western Canada **	
* New Foundland & Labrador/ Prince Edward Island/ Nova Scotia / New Brunswick / Quebec / Ontario				
** Manitoba / Saskatchewan Alberta / British Columbia / Yukon / N.W. Territories / Nunavut				
All countries / Cities in Africa not specified below:	CAD 250	USD 250	CAD 300	USD 300
Accra / Dakar (direct service only)	CAD 250	USD 250	CAD 300	USD 300
Namibia	CAD 250	NAD 1950	CAD 300	NAD 2050
South Africa	CAD 250	ZAR 1950	CAD 300	ZAR 2050
Zimbabwe	CAD 250	USD 250	CAD 300	USD 300

7.2.1.5 Between New York / Washington & Australia – via Johannesburg

Country / Cities		Local Currency
Australia	USD 300	AUD 300

7.2.1.6 Between Africa & Brazil – via Johannesburg

Country / Cities		Local Currency
All countries in Africa not specified below:	USD 140	USD 140
South Africa	USD 120	ZAR 1000
Namibia	USD 120	NAD 1000
Nigeria / Angola / Dem. Rep. of the Congo	USD 120	USD 120

7.2.1.7 Between Hong Kong, Australia, Japan & Brazil – via Johannesburg

Country / Cities	Local currency	
Hong Kong	USD 270	HKD 2120
Beijing	USD 205	Convert to local currency
Japan	USD 230	Convert to local currency
Australia	AUD 200	Convert to local currency
Korea	USD 260	Convert to local currency

7.2.1.8 Between Europe / UK & South Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
London	GBP 120	GBP 60	ZAR 2200	ZAR 1100
Frankfurt / Munich	EUR 150	EUR 150	ZAR 1500	ZAR 850
UK	N/A	N/A	ZAR 2200	ZAR 1100
Germany / Europe	N/A	N/A	ZAR 1650	ZAR 1000
Scandinavia / Finland	EUR 180	EUR 130	ZAR 1650	ZAR 1000

7.2.1.9 Between Europe / UK & Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
London	GBP 120	GBP 60	USD 150	USD 90
Frankfurt / Munich	EUR 180	EUR 180	USD 230	USD 150
UK	N/A	N/A	USD 250	USD 130
Germany / Europe	N/A	N/A	USD 250	USD 130
Scandinavia / Finland	EUR 250	EUR 200	USD 250	USD 130

7.2.1.10 Between Japan, Australia, Hong Kong, New Zealand, China & South Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Australia / New Zealand	AUD 200	AUD 200	ZAR 1200	ZAR 1000
Hong Kong	HKD 2120	HKD 1650	ZAR 1200	ZAR 1000
Beijing	USD 205	USD 130	ZAR 2000	ZAR 1000
Japan	USD 230	USD 200	ZAR 1200	ZAR 1000
Korea	USD 260	USD 200	ZAR 1200	ZAR 1000

7.2.1.11 Between Japan, Australia, Hong Kong & Africa via Johannesburg / Ex Africa to New Zealand

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Australia	AUD 230	AUD 230	USD 200	USD 150
Ex Africa to New Zealand (WLG/ AKL)	AUD 230	AUD 230	USD 250	USD 200
Hong Kong	HKD 2120	HKD 1650	USD 200	USD 150
Beijing	USD 265	USD 205	USD 200	USD 150
Japan	USD 230	USD 200	USD 220	USD 170
Korea	USD 330	USD 260	USD 220	USD 170

7.2.1.12 **Between UK & Australia via Johannesburg**

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Australia to UK	AUD 250	AUD 250	N/A	N/A
London to Australia	N/A	N/A	GBP 140	GBP 140

7.2.1.13 **Between South Africa & Africa via Johannesburg**

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Between South Africa and Windhoek, Harare, Victoria Falls, Maputo, Mauritius, Livingstone	USD 50	USD 30	ZAR 400	ZAR 250
Between South Africa and Blantyre, Lilongwe, Lusaka, Luanda, Ndola, Entebbe, Nairobi, Dar Es Salaam	USD 60	USD 40	ZAR 500	ZAR 350
Between South Africa and Dakar, Abidjan	USD 60	USD 40	ZAR 500	ZAR 350
Between Abidjan – Accra	USD 40	USD 20	N/A	N/A
Between South Africa and Kinshasa	USD 80	USD 60	ZAR 700	ZAR 550
Between South Africa and Nigeria	USD 90	USD 70	ZAR 900	ZAR 700
Between South Africa and Ghana	USD 70	USD 50	ZAR 600	ZAR 450

7.2.1.14 **Within Africa – via Johannesburg**

Between	Group 1		Group2		Group3	
	Business class	Economy class	Business class	Economy class	Business class	Economy class
Group 1	USD 75	USD 45	USD 80	USD 50	USD 80	USD 50
Group 2	USD 80	USD 50	USD 90	USD 60	USD 90	USD 60
Group 3	USD 80	USD 50	USD 90	USD 60	USD 90	USD 60

Group 1 - Windhoek / Harare / Victoria Falls / Maputo / Mauritius / Livingstone

Group 2 – Blantyre / Lilongwe / Lusaka / Luanda / Ndola / Kinshasa / Entebbe / Nairobi / Dar Es Salaam

Group 3 – Dakar / Accra / Abidjan / Cotonou / Lagos

8. One excess charge will apply for:

- 8.1 Each bag (piece) exceeding the number of pieces prescribed in the passenger's baggage allowance; or
- 8.2 Each bag exceeding the dimensions (H + L + W) of 158cm (62inches), but not exceeding 203cm (80 inches); or
- 8.3 Economy Class - Each bag exceeding the maximum prescribed weight of 23kg, where applicable, but not exceeding 32kg.

Two excess charges will apply for:

- 8.4 Each additional bag (over and above the passenger's allowance) exceeding the maximum dimensions of 158cm (62 inches), but not exceeding 203cm (80 inches).
- 8.5 Economy Class – Each additional bag (over and above the passenger's allowance) exceeding the maximum prescribed weight of 23kg, where applicable, but not exceeding 32kg.
- 8.6 Economy Class – Each bag (within the passenger's allowance) exceeding both the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight of 23kg, where applicable, but not exceeding 203cm (80 inches) or 32kg.

Three excess charges will apply for:

- 8.7 Economy Class – Each additional bag (over and above the passenger's allowance) exceeding the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight of 23kg, where applicable, but not exceeding 203cm (80 inches) or 32kg.

Special Baggage Allowance – (for International & domestic journeys)

- 9.1 Special baggage regulations are applicable on **SA operating flights only.** (SA 1000; 2000; 7000; 8000 series excluded)

- Sporting equipment is not permitted on the DXB code-share flights.
- At no time may Sporting equipment be though checked / interlining with other carriers is not permitted. (please refer to 9.3)

- 9.2 The following Sporting equipment as described below (ONE additional Piece weighing not more than 23kg per passenger & maximum dimension of 158 cm unless specified) is free of charge and must be requested with a SSR SPEQ in the booking:

Angling (fishing rods not exceeds 200cm)	Archery	Athletic (track & field)	Baseball / Softball	Basketball	Bowls
Cricket	Cycling (200cm – 100cm – 75cm)		Diving (Scuba Equipment) Please note that tank must be empty	Fencing – bag not exceeding 200cm	Football (soccer)
Golf	Hiking - walking sticks / tents – may not exceed 23kg.	Hockey (Field / Ice)	Horse Riding equipment (saddle must be wrapped & stirrups must be tied & riding helmet)	Lacrosse	Netball
Motor-cycle gear (protective riding gear & helmet, motor-cycle to be sent via Cargo) Motor –sport (protective riding gear & helmet)			Parachute Equipment (including helmet)	Polo Cross (Riding helmet, stick & balls)	Rock climbing (including helmets, rope bags, climbing harness & crash pads / bouldering mats if not exceeding 200cm in length)
Rugby	Sailing equipment (including – wet/dry sailing suits/Life jackets/water boots/ropes/ blocks/pulleys/selected tools/water bottle (empty) /Sails (folded or rolled) – tube must not be longer than 200 cm) Paddles – which may not be longer than 200cm.		Shooting / Hunting (Firearms & Ammunition – subject to correct transportation / safety procedure being followed) Ammunition – up to 5kg when packed separately due to regulations will be accepted free of charge.		
Snow / water Ski equipment	Tennis / Squash	Ten Pin Bowling	Surfboards / Kite surfing / Paragliding – smaller than 200cm	Swimming	Volleyball
Sporting equipment – wheelchairs permitted as long as it is part of one of the sporting types as listed above: additional piece to a maximum of 32kg.					

- 9.3 For interlining & through-check-in on routings where other carriers are involved, give the passenger the choice of checking-in the sporting baggage for all the SA Airways 3-digit flight numbers free of charge & to check-in new for all non-SA Airways or do a through check-in & charge passenger for all sectors at the applicable PC excess baggage rates. Confirmed SSR SPEQ is mandatory, except for shooting or hunting equipment.

N.B for Sporting Equipment NOT specified above this must be included in free baggage allowance; if exceeding, normal XBAG rate applies.

9.4 Surfboards / Kite surfing / Paragliding – larger than 200 cm

To be accepted strictly as cargo, relevant Cargo rates will apply

9.5 Canoes / Windsurfer & Hang-glider / Kayaks

To be accepted strictly as cargo, relevant Cargo rates will apply

9.6 Hunting / Golfing Equipment (max weight 23kg)

From Scandinavia to South Africa / Africa: (where SA is the MSC carrier and SAS is the operating carrier only.)

Hunting equipment - Rifle bag will be transported free of charge – maximum weight of 23 kg.

or

Golfing equipment – max weight of 23kg will be transported free of charge

or

Diving Equipment – max weight of 23kg will be transported free of charge.

9.7 Paddle Ski Equipment (including oars)

Included in free baggage allowance; if exceeding, normal XBAG rate applies as checked baggage.

9.8 Vaulting Poles

Vaulting poles are not included in the free baggage allowance.

9.9 ZAM ZAM water or Sea Water

SAA will accept ZAMZAM water as checked baggage only and will only allow one jerry can per passenger (5 Litres). The free baggage allowance must be used or the applicable excess baggage fee will be charged. The jerry can must be properly packed in a plastic covering to avoid leakage and damage to others.

The following items may not be accepted as part of the passenger free baggage allowance:

To be accepted strictly as Cargo:

Car parts / Motor cycle parts	TV	Toy guns or via the firearm desk at a cost.
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The following items may or may not be accepted as part of your baggage allowance or accepted as Cargo:

- The carriage of Christmas Crackers and poppers are restricted to allowing a maximum of one (x1) packet of standard sized Christmas Crackers to be packed in checked baggage. The packet may not exceed twelve (12) crackers. These crackers must be commercially manufactures, sealed and contained in the manufacturers original packaging. HOMEMADE crackers are strictly forbidden for carriage.
- The carriage of personal portable motorized small vehicles know by various different names including mini-Segway hover board, air wheel, solo wheel, balance wheel, small balance wheel and breeze boards are powered by lithium ion batteries. These devices are banned from SAA aircraft with immediate effect and MAY NOT be carried as cabin or checked baggage.

AVIH

Domestic travel within South Africa:

- 10.1 The specifications of cage shall not exceed 1m X 1m & maximum weight of 23kg. (Cages larger than the required specification shall be transported has cargo). = **Excess charge – ZAR 250 inclusive of Vat, irrespective of class of travel.**
- 10.2 This relates to dogs, cats & birds
- 10.3 Snakes are not allowed
- 10.4 Guide dog trainers will be allowed to transport dog via cabin as part of the training & orientation of the handover & training process.
- 10.5 The applicable excess baggage rate will be charged for the dog & the container must not be included in the free baggage allowance.

International travel to & from South Africa:

- 10.6 All animals (Pets) & animal products are not allowed via the security check point & must be transported as manifested cargo under Air Waybill, also in case of transit if transshipment is involved.

PETC

- 10.7 Accompanied pets & container shall not be included in the free baggage allowance & normal excess baggage rates apply.
- 10.8 No pets permitted in Cabin.

Exception: -

One dog for blind or deaf passenger is free.

Exception – to/from the USA Passengers dependent on a service, psychiatric or emotional support animal permitted. For further, please refer to FLYSAA.COM

Extra seat for cabin baggage (CBBG)

- 11.1 Upon request & advance arrangement, a passenger will be permitted the exclusive use of two adjacent seats subject to booking class & seat availability. The maximum weight is 75 kg (175lb) per seat.
- 11.2 Except for journeys originating in Brazil, only one ticket must be issued for both the passenger and cabin baggage where the cabin baggage charge will be collected as a Q surcharge. The reservation procedures for cabin baggage (CBBG) can be found in the Amadeus Help pages. See HE STEPS and GP CBB.

For journeys originating in Brazil, an extra seat for cabin baggage (CBBG) must be issued with a separate ticket. One for the passenger and one for the cabin baggage. The same Amadeus Help pages mentioned above can be used for the reservation procedure.

- 11.3 The passenger will be charged for the carriage of such baggage. The additional charge for a second seat requested by a passenger (CBBG or EXST) must not be less than the applicable fare paid by the passenger for the first seat.
- 11.4 The passenger's free baggage allowance shall not be taken into account when assessing charges under this arrangement.

12. *Bulky Baggage for Cabin Stowage*

12.1 Where, in exceptional cases, a passenger is prepared to pay for an extra seat in order to carry extremely valuable baggage (e.g., antique musical instruments, works of art etc.) acceptance is only permitted if the safety and comfort of other passengers will not be impaired and if the size of such baggage permits it to be secured on the seat in such a manner as to prevent movement forward, sideways or upwards under crash impact sufficient to induce the ultimate inertia forces specified in the emergency landing condition of type certification.

12.1.2 In such instances, the passenger must purchase and tender a separate ticket for the additional seat so occupied.

12.1.3 NOTE: A limitation of 75 kg per extra seat applies. The bags / envelopes must be suitably lashed down.

13 *Securing Of Load in Cabin*

13.1 Cargo may only be carried in a passenger compartment if it is stowed and secured on an approved cargo bin or seat container certificated to withstand specific load factors; the bin shall be attached to the seat track/floor structure, the seat container to the passenger seat; maximum loading limits shall be observed, in order to avoid possible injury to passengers and cabin crew. Cabin loading shall be completed prior to boarding passengers. Emergency exits shall not be obstructed. Installations are not permitted in a position that obscures any passenger's view of any required 'seat belt' or 'no smoking' or 'exit' sign, nor in a location that restricts access to or use of any required emergency exit equipment or exit, or of the aisle. Nor shall the equipment hinder egress or impair the cabin crew's view.

13.2 For hand baggage, each item carried in a cabin must be stowed in a location that is capable of restraining it to avoid possible injury to passengers and cabin crew members.

13.3 Mass limitations placarded on or adjacent to stowage's must not be exceeded.

13.4 Under seat stowage must not be used unless the seat is equipped with a restraint bar and the baggage is of such size that it may adequately be restrained by this equipment.

13.5 Refer to the Cabin Crew Manual for more information.

14 *Carriage of Musical Instruments*

14.1 The carriage of certain musical instruments is permitted in the cabin of the aircraft and on extra seat(s). The musical instruments must not contain any equipment or article or substance, which is, classified as dangerous goods.

15 *Carriage of Musical Instruments as Cabin Baggage:*

15.1 Portable musical instruments may be carried in the cabin of the aircraft as approved cabin baggage under the following conditions. These apply to all classes except where specified:

15.2 The total of the three outside dimensions (L plus B plus H) of the instrument must not exceed 115 cm. When a carrying case is used, the dimensions of the carrying case are to be considered. If the instrument or the case has an irregular shape, the largest dimension must be taken to arrive at the overall total.

15.3 The shape and size should fit under the seat in front of the passenger or in the overhead lockers.

15.4 The weight of the instrument inclusive of carrying case must not exceed 8 kg's.

15.5 Musical instruments, which conform to the above size and weight limitations, will be considered as one Item of cabin baggage. Therefore, passengers travelling in First/Business class may carry only one more item of cabin baggage with dimensions not exceeding 115 cm. Passengers travelling in Economy class will not be allowed to carry any other cabin bag.

15.6 It is highly recommended that the musical instrument be carried or packed in a custom built carrying case to protect it from damage. If it is not carried in a carrying case, the instrument must not have any sharp corners, which might damage other cabin bags or the aircraft panels.

16 *Carriage of Musical Instruments on Extra Seat(S) in the Cabin:*

16.1 Passengers may carry musical instruments in the cabin of the aircraft on a seat(s). Please notify your local South African Airways Reservations Office of your intention to carry a musical instrument on an extra seat at the time of reservation. Information regarding size/weight must be provided and the extra seat must be booked and paid for. It is not acceptable for the instrument to occupy an empty seat, which has not been paid for. Your local South African Airways Office will inform you of the additional charges for the additional seat.

16.2 No more than 75kgs may be carried under this arrangement per seat blocked. The passenger will not receive any additional free checked baggage allowance for the purchase of the extra seat.

16.3 If the passenger does not wish to carry the musical instrument in the cabin, it can travel in the hold as checked baggage.

17 General Guide on the Musical Instruments and Method of Carriage:

17.1 The following is a general guideline detailing how certain musical instruments may normally be carried. The final decision would depend on the overall size and weight or exceptions, if applicable.

Instrument	Method of Carriage
Bass tuba	Hold stowage
Bassoon (small)	Cabin baggage
Banjo	Hold stowage or extra seat
Bass trombone	Hold stowage
Cello	Hold stowage or extra seat
Contrabassoon	Hold stowage or extra seat
Clarinet	Cabin baggage
Double bass	Hold stowage
Flute	Cabin baggage
French horn	Hold stowage or extra seat
Guitar	Hold stowage or extra seat
Oboe	Cabin baggage
Saxophone	Hold stowage or extra seat
Trumpet	Cabin baggage
Viola (rectangular)	Hold stowage or extra seat
Violin (shaped)	Cabin baggage
Violin (rectangular)	Hold stowage or extra seat

Effective: for tickets issued on/after 05 September 2012.

Effective: for tickets issued on / after 03 October 2012 – From Zambia / Zimbabwe to Europe.

Effective for tickets issued on/after 03 October 2012 – from Malawi to Europe.

Effective for tickets issued on/after 04 December 2012 – from Zambia / Zimbabwe to Australia.

Effective for tickets issued on/after 22 February 2013 – from UK to Zambia / Zimbabwe / Malawi.

Effective for tickets issued on/after 17 April 2013 for travel on/after 24 April 2013 – between Africa and Australia.

Effective 01 Jan 15 – new Voyager baggage allowance.

Effective 15 June 15 – new excess baggage rates.

Effective 15 July 15 – changing DLA / LBA to 2 PC.

Effective 29 September 15 – increasing baggage charges between ZA and DLA/LBA // Implementing AU & ME baggage allowance.

Effective 01 November 2015 – additional excess baggage pieces between IAD & ACC.

Effective 02 February 16 – 3 PC to Nigeria ... Hover boards not permitted.

Effective 09 Apr 16 JNB-BJS economy 1 piece - 6.5 medical devices permitted.

Effective 24 May 16 – Africa-DXB operating carrier apply.

Effective 28 May 16 – to/from BJS economy 2 piece.

Effective 23 June 16 – between Africa –China via BJS 1 piece.

Effective 04 January 17 – from UK to South Africa & Africa excess baggage rates increase.

Effective 21 March 17 – new excess baggage rate between COO –LBV // between Africa & Middle East via DXB operating carrier apply.

Effective 01 July 17 – From Hong Kong to South Africa excess baggage increase.

Effective 18 November 2017 - From DRC to Europe economy 2 pieces.

Effective 12 December 2017 - From MRU to JNB/ELS/CPT/PLZ student fares 3 pieces.

Effective 13 January 2018 – Excess baggage from ZA to Europe

Effective 25 January 2018 – Excess baggage within South Africa, between South Africa and Kinshasa increase & infant allowance amended.

Effective 08 February 2018 – amend excess baggage rate from FRA/MUC to South Africa.

Effective 20 February 2018 – various excess baggage amendments on International routes.

Effective 09 March 2018 – various excess baggage amendments on International routes.

Effective 19 March 2018 – amend excess baggage rates from USD to HKD from HKG to Africa.

Effective 01 April 2018 – South Africa VAT increase.

Effective 30 April 2018 – between RUN and Africa 1 piece.

Effective 15 June 2018 – From Africa to EU excluding UK Economy to 2 pieces.

Effective 19 June 2018 – Between Japan, Australia, Hong Kong, New Zealand, Korea & South Africa via Johannesburg

Effective 07 September 2018 – Amend excess rates between UK & South Africa & Africa/ free baggage allowance between ZA & MCT (ET code share, operating carrier baggage apply).

Effective 25 October 2018 – Domestic Business Class free baggage 2 pieces.

Effective 07 March 2019 – Additional free baggage allowance for Banco Único.