



AIRLINK BAGGAGE – REGULATIONS

Hand or Cabin Baggage

In addition to the checked baggage allowance, each passenger may carry without additional charges hand baggage suitable for placement in the closed overhead rack or under the passenger's seat with maximum dimensions specified by the carrier subject to space availability. Maximum dimensions for one piece are 52cm x 40cm x 23cm and maximum weight 8kg. The size of one carry on item shall not exceed the overall dimensions of 115cm.

Dimensions of hand-baggage:



The standard allowance per class for domestic and international flights is:

- First and Business Class 2 Pieces
- Economy Class 1 Piece

The following is classified as hand or cabin baggage:

- Handbag, pocket book or purse
- One foldable garment bag (sum of dimensions of 185cm)
- Overcoat, wrap or blanket
- Umbrella or walking stick
- Small camera and/or binoculars
- Reading matter for flight
- Infant food for consumption during the flight
- Infant carry basket/carry cot

- A handicapped Passenger may carry the below free of charge, even if it is carried in the aircraft hold:
 - 1 Wheelchair (only in the aircraft hold)
 - 1 Pair of crutches or braces
 - 1 Small dialysis machine. For self-use of the passenger (only in aircraft hold)
 - 1 Other orthopedic device
 - Braces or prosthetic devices (provided passenger is dependent on them);
 - Portable PC to be carried in applicable bag. The PC bag may not to be utilized for any other purpose and may not to be activated without permission from crew
 - Mobile phone (not to be utilized during flight).

Important Need-to-Knows about hand/cabin baggage

- When, for operational reasons, there is no space in the cabin to accommodate carry-on items, such items may be carried in the hold of the aircraft.
- The above articles, other than wheelchairs and infant carrying baskets, must be limited to a size which may be conveniently stowed in the aircraft's cupboard or pod or under the seat in front of the passenger.
- Persons with reduced mobility may carry free of charge one wheelchair and/or other assertive devices upon which they are dependant.
- The standard allowance in Business class is two pieces of cabin baggage. Economy class allows for one piece of carry on for domestic and regional flights. This applies to all passengers travelling in economy class regardless of their Voyager or other status.
- For through journeys where the passenger travels partly in Business Class and partly in Economy Class, the free hand baggage allowance on each portion of travel shall be that applicable to the class of service for which the fare is paid.
- When an item, which is claimed to be one specified above, does not visibly accord with the relevant description or, if the passenger has more than one piece of hand baggage, it must be mass checked and such mass will be included in the total checked baggage mass.
- Any other articles shall not be carried free, in addition to the free allowance, and the acceptance of such other articles in the passenger cabin must be limited and conform to airline regulations.

Checked or Hold baggage

The general free allowance on AIRLINK flights is 20Kg in Economy Class and 30Kg in Business Class.

Exceptions exist:

- If passage is between Johannesburg and Harare/Bulawayo/Lusaka/Ndola where an allowance of 30Kg in Economy Class and 40Kg in Business class applies.
- If you are flying on a single-contract/interline **no-stop** ticket connecting with an SAA Regional or International flight where the baggage allowance of the **most significant carrier** will reflect on your ticket (If passage is on separate-contract tickets or **constructed with sector fares**, the baggage allowance for each ticket shall apply). See important **need – to - knows** below on **MSC – Most Significant Carrier**.
- If you are a South African Airways Voyager card holder whereby an additional free baggage allowance shall apply in the following categories; Platinum = additional 30kg; Gold = additional 20kg and Silver = additional 10kg.
- If you are flying on a single-contract/interline ticket on an approved interline partner airline where the applicable airline's allowance will reflect on your ticket.

Important Need-to-Knows

MSC – Most Significant Carrier – Interline tickets – IATA Resolution 302 refers

If you purchase a ticket which is wholly on the services of SA AIRLINK, SA AIRLINK's baggage policy will apply.

If you purchase an interline no-stop ticket involving more than one carrier, the baggage policy of the MSC will apply per direction of travel. i.e. the first international carrier per direction.

The MSC policy will apply only if a through-check is possible – i.e. no night stop or stopover is permitted. However, the MSC policy is applied according to the ticket construction, so even if a passenger travelling on a “non-stop” ticket is required to clear luggage at first point of entry in South Africa, the luggage may be considered as “through-checked” in respect of the allowance.

Interline travel in conjunction with SAA flights may result in Piece Concept showing on a ticket whereby SAA allows one piece of luggage in economy class with maximum dimensions of 158cm and weighing a maximum of 23Kg for checked luggage before excess baggage charges shall apply. Please see www.flysaa.com baggage policy for more information on Piece Concept.

Hold – space restrictions on AIRLINK aircraft

Due to the nature of the smaller airports which AIRLINK serves with medium-size aircraft, hold space may be restricted on full flights and/or in certain weather conditions.

In such instances AIRLINK will do all possible to load all hold baggage but, in the interest of operational safety, may opt to carry some baggage on the next available flight to your destination. Extra baggage may also be carried at an additional charge. However, this may not guarantee that the baggage is carried on the same flight on which you travel, under the afore-mentioned circumstances.

Size and Weight of Checked-In Baggage

The maximum dimensions of any one piece of baggage permitted where travel is **wholly on the services of AIRLINK flights** are: 90cm x 72cm x 45cm (including handle, wheels and pockets) total dimensions 207cm

Dimensions of Hold baggage:



Bulky items may also be carried up to maximum dimensions of 190cm x 75cm x 65cm (including handle, wheels and pockets) but may incur an excess baggage charge if the free baggage allowance is exceeded.

The maximum permitted weight of any one piece of checked luggage is 32Kg.

Any item exceeding the above dimensions may be booked as Cargo through the following channels:

+27 11 390 9900 AIRLINK CARGO or enquiries@airlinkcargo.co.za . For more information regarding Cargo please visit www.airlinkcargo.co.za

Free Baggage Allowance – Checked Baggage - Weight Concept

Passenger	Route	Type of baggage	Weight
Adults and Children aged 2 years and over	Between Johannesburg and Ndola, Lusaka, Bulawayo or Harare on AIRLINK flights	Any number of pieces	40Kg Business Class 30Kg Economy Class
Adults and Children (aged 2 years and over)	All other AIRLINK flights	Any number of pieces	30Kg Business Class 20Kg Economy Class
Infants (under the age of 2)	All AIRLINK flights	Any number of pieces	10kg plus one collapsible buggy

Excess Baggage Charges AIRLINK flights

Domestic Flights: ZAR26.00 + ZAR4.00 (VAT) = ZAR30.00 per kg.

Regional Flights: 1.5% of the highest Airlink normal direct adult one way economy class fare per kilogram. Except:

Durban-Maputo (on Airlink only)	ZAR25.00 per Kg
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More Need-to-Knows

Differences in Baggage policies from all over the world affect the allowances shown on tickets which are interlined on AIRLINK flights and perceived anomalies may occur from time to time. AIRLINK staff will do all possible to honour the allowance shown on the passenger's air-ticket.

Free Baggage Allowance – Checked Baggage - Piece Concept

Piece concept – allowing a number of bags per person in favour of a maximum weight of baggage per person.

This type of agreement affects baggage allowances on AIRLINK flights for tickets issued in conjunction with SAA and some other interline carriers on a single-contract/interline basis. AIRLINK will do all possible to honour the carriage of the additional baggage afforded by this facility within the constraints of limited hold space.

These are areas most influenced by Piece Concept agreements in relation to AIRLINK flights:

- 1) Within South Africa and between some African destinations on SAA flights.
- 2) Between South Africa/Africa and USA/US Territories. (Government Reservation: 95-2-7)
- 3) Between South Africa and Brazil. (Government Reservation: 26-6-98) (i.e. applies from between any point in South Africa and any point in Brazil)
- 4) Between Africa and Sao Paulo - Brazil (SA only) (i.e. applies between any point in Africa served by SA carrier code and Sao Paulo only)
- 5) Between Africa and Buenos Aires –Argentina (SA only) (i.e. applies between any point in Africa served by SA carrier code and Buenos Aires only)

Checked Baggage Allowances : Interline Tickets with SAA Piece Concept

Passenger	Route	Type of baggage	Class of Travel	Dimensions and Weight
Adults and Children aged 2 years and over	Within South Africa	1 x Piece	Business	Max 32Kg /158cm
		1 x Piece	Economy	Max 23Kg/158cm
Adults and Children aged 2 years and over	Between Africa and Africa: excluding South Africa, Libreville, Douala and Lagos	2 x Pieces	Business	Max 32Kg/158cm per piece
		2 x Pieces	Economy	Max 23Kg/158cm per piece
Adults and Children aged 2 years and over	Between Africa and Libreville/ Douala	1 x Piece	Business	Max 32Kg /158cm
		1 x Piece	Economy	Max 23Kg/158cm
Adults and Children aged 2 years and over	Between Africa and Lagos	3 x Pieces	Business	Max 32Kg/158cm per piece
		3 x Pieces	Economy	Max 23Kg/158cm per piece
Adults and Children aged 2 years and over	Between Africa and Europe/UK	2 x Pieces	Business	Max 32Kg/158cm per piece
		1 x Piece	Economy	Max 23Kg/158cm
Adults and Children aged 2 years and over	Between USA/ Canada and South Africa/Africa	2 x Pieces	Business	Max 32Kg/158cm per piece
		2 x Pieces	Economy	Max 23Kg/158cm per piece
Adults and Children aged 2 years and over	Between South America (as specified above) and South Africa/Africa	2 x Pieces	Business	Max 32Kg/158cm per piece
		2 x Pieces	Economy	Max 32Kg/158cm per piece
Infants (aged under 2 years)	ALL areas	1 x Piece	All	Max 10kg and dimensions 115cm plus one collapsible buggy

Excess Baggage Charges - Piece Concept**Within South Africa**

Business Class	ZAR307 PLUS VAT ZAR43 = TOTAL ZAR350 PER PIECE
Economy Class	ZAR219 PLUS VAT31 TOTAL= ZAR250 PER PIECE

Between New York/Washington and Africa

Country	Type of baggage	Local Currency Charges
All countries/cities in Africa not specified below	3 rd piece less than or equal to 23Kg	USD150
South Africa	3 rd piece less than or equal to 23Kg	ZAR650
All countries/cities in Africa not specified below	3 rd piece greater than or equal to 24Kg and less than or equal to 32Kg	USD200
South Africa	3 rd piece greater than or equal to 24Kg and less than or equal to 32Kg	ZAR850

Between Africa and USA (EXCEPT Washington & New York)

The 3rd piece will be charged at USD300 if less than or equal to 23Kg and at USD350 if equal to 24Kg but less than less than or equal to 32Kg

The following charges apply per unit of excess luggage exceeded:

Between USA and Africa (EXCEPT Hawaii, Alaska)

Country / Cities	Atlanta, Boston, Philadelphia, Baltimore	Local currency	All other Contiguous U.S points & Caribbean	Local currency
All countries / Cities in Africa not specified below:	USD 300	USD 300	USD 350	USD 300

South Africa	USD 300	ZAR 1075	USD 350	ZAR 2050
Zimbabwe	USD 300	USD 300	USD 350	USD 300

Between Africa & Hawaii, Alaska & Mexico

Country / Cities	Hawaii, Alaska & Mexico	Local currency
All countries / Cities in Africa not specified below:	USD 400	USD 400
South Africa	USD 400	ZAR 2200
Zimbabwe	USD 400	USD 400

Between Canada & Africa

Country / Cities	Eastern Canada New Foundland & Labrador/ Prince Edward Island/ Nova Scotia / New Brunswick / Quebec / Ontario	Local currency	Western Canada Manitoba / Saskatchewan Alberta / British Columbia / Yukon / N.W. Territories / Nunavut	Local currency
All countries / Cities in Africa not specified below:	CAD 250	USD 250	CAD 300	USD 300
South Africa	CAD 250	ZAR 1075	CAD 300	ZAR 2050
Zimbabwe	CAD 250	USD 250	CAD 300	USD 300

Between Africa & Brazil / Argentina – via Johannesburg

Country / Cities		Local Currency
All countries in Africa not specified below:	USD 120	USD 120
South Africa	USD 100	ZAR 300

Between Europe /UK & South Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
London	GBP 75	GBP 35	ZAR 800	ZAR 450
Frankfurt / Munich	EUR 150	EUR 100	ZAR 800	ZAR 450
UK	N/A	N/A	ZAR 950	ZAR 600
Germany / Europe	EUR150	EUR 100	ZAR 950	ZAR 600

Between Perth, Hong Kong, Mumbai & South Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Perth	AUD120	AUD65	ZAR 800	ZAR 450
Mumbai	USD 150	USD 100	ZAR 800	ZAR 450
Hong Kong	HKD	HKD	ZAR 800	ZAR 450
Beijing	CNY	CNY	ZAR 800	ZAR 450

Between Europe / UK & Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
London	GBP 150	GBP 90	USD 150	USD 90
Frankfurt / Munich	EUR 150	EUR 100	USD 150	USD 90
UK	N/A	N/A	USD 200	USD 130
Germany / Europe			USD 200	USD 130

Between Perth, Hong Kong, Mumbai & Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Perth	AUD 150	AUD 80	USD 200	USD 150
Mumbai	USD 200	USD 150	USD 200	USD 150
Hong Kong	HKD	HKD	USD 200	USD 150
Beijing	CNY	CNY	USD 200	USD 150

Between South Africa & Africa via Johannesburg

Country / Cities	Local currency			
	Business Class	Economy class	Business Class	Economy class
Between South Africa and Windhoek, Harare, Victoria Falls, Maputo, Mauritius, Livingstone	USD 50	USD 30	ZAR 400	ZAR 250
Between South Africa and Blantyre, Lilongwe, Lusaka, Luanda, Ndola, Kinshasa,	USD 60	USD 40	ZAR 500	ZAR 350

Entebbe, Nairobi, Kigali				
Between South Africa and Dakar, , Accra, Abidjan, Brazzaville, Cotonou, Bujumbura, Pointe Noire	USD 60	USD 40	ZAR 500	ZAR 350
Between South Africa – Libreville / Doula	USD 40	USD 20	ZAR 300	ZAR 200
Between Cotonou - Pointe Noire, between Bujumbura- Kigali, between Abidjan – Accra	USD 40	USD 20	N/A	N/A

Within Africa – via Johannesburg

	Group 1		Group2		Group3	
Between	Business class	Economy class	Business class	Economy class	Business class	Economy class
Group 1	USD 75	USD 45	USD 80	USD 50	USD 80	USD 50
Group 2	USD 80	USD 50	USD 90	USD 60	USD 90	USD 60
Group 3	USD 80	USD 50	USD 90	USD 60	USD 90	USD 60

Group 1 - Windhoek / Harare / Victoria Falls / Maputo / Mauritius / Livingstone

Group 2 – Blantyre / Lilongwe / Lusaka / Luanda / Ndola / Kinshasa / Entebbe / Nairobi / Kigali

Group 3 – Dakar / Doula / Accra / Abidjan / Brazzaville / Cotonou / Bujumbura / Pointe Noire / Libreville

One excess charge will apply for:

- Each bag (piece) exceeding the free baggage allowance – i.e. 1or 2 checked bags
- Each bag exceeding the dimensions of 158cm, but not exceeding 203cm
- Each bag exceeding weight per piece up to 32Kg per piece

Two excess charges will apply for:

- Excess number plus oversized: for each bag exceeding 1 or 2 checked bags and exceeding the dimensions of 158cm per piece, but not exceeding 203cm per piece.

Three excess charges will apply for:

- Business class – any bag the sum of three dimensions exceeds 203cm and the weight may not exceed 32kg of any bag.
- Economy class – any bag the sum of three dimensions exceeds 203cm and/or the weight 23kg for the first 32kg or fraction thereof.
- Each additional 10kg or fraction thereof, 1 additional excess baggage charge shall be applied; such bag shall not be carried as accompanied baggage unless prior handling arrangements have been made with the carrier.

For more information on Piece Concept on SAA please go to www.flysaa.com

Important Need – to – Know: Interlining of baggage

If baggage allowances differ per sector on an interline air-ticket (normally a sector fare construction), the allowance per sector shall be applied. In this instance, if excess baggage charges are applicable, these should be charged separately per sector however passengers may still be through-checked.

In case of through-check-in on airlines **other than** SAA, the applicable excess charges should be charged if required for each part of the journey. If excess baggage applies on a routing where no published excess baggage charge is available, the applicable charge applies in the direction of travel for SA sectors and for other airline sectors according to the transporting carrier's rules and charges.

Special Baggage Categories**Animal in hold (IATA code AVIH)**

N.B Not to be accepted as excess baggage on international and regional routes – refer to Cargo.

AVIH is not included in the free baggage allowance. The animal shall be carried in a container that meets the specification of the "IATA live animals regulations". Suitable containers may be purchased from selected pet shops.

Crate	Dimensions	Weight
No 1:	60 x 45 x 40 cm	4 kg
No 2:	80 x 55 x 55 cm	6 kg
No 3:	100 x 65 x 70 cm	13 kg
No 4:	125 x 75 x 85 cm	22 kg

Weight Concept (WC):

Normal excess baggage rates apply for all 4 crate sizes including the weight of the animal.

Pets in Cabin (IATA code PETC)

- Accompanied pets and container shall not be included in the free baggage allowance and the normal excess baggage rates apply.
- Carriage of dogs, cats and other pets is subject to Carrier's approval. It is contingent on the fact that the animals are properly crated and accompanied by valid health and vaccination certificates, entry permits, and other documents require by countries of entry or transit. Airlink reserves the right to determine the manner of carriage and to limit the number of animals that may be carried on a flight within the hold.
- No pets are permitted in the Cabin.

Exceptions:

Airlink may accept for transportation in the aircraft cabin without charge:

- **"Seeing-eye dogs"** accompanying blind passengers. Dogs trained to assist deaf passengers or comparable service dogs are carried free of charge and may be accepted in the cabin only once prior arrangements have been made with the carrier.
- "Seeing-eye" and service dogs, together with containers and food will be carried free of charge in addition to the normal free baggage allowance. A medical certificate must be produced as evidence of the passenger's dependence upon a hearing or other service dog.
- Acceptance for carriage of pets or "seeing-eye dogs" or other service dogs is subject to the conditions that the passenger assumes full responsibility for such pet where carriage is not subject to the liability rules of the Convention.
- Airlink will have no liability in respect of any such animal not having all the necessary documents for entry into or passage through any country unless such damage has been caused by carrier's gross negligence or willful misconduct. The passenger is liable for all damages which a pet might cause to others.
- The dog, when properly harnessed, may be permitted to accompany such passenger into the aircraft cabin but shall not be permitted to occupy a seat.

Wheelchairs (IATA codes WCHS / WCHC)

No excess baggage charges shall be raised for the carriage of the following items:

- A non-collapsible wheelchair or power driven wheelchair may be accepted provided the passenger is dependent on it.

Sporting Equipment

Sportsmen or women travelling individually or in groups will be permitted to include their sporting equipment in the free baggage allowance applicable to the class in which they will travel. The airline will not accept liability for damage to such articles if they are not suitably packed. Sporting equipment in excess of the applicable free baggage allowance will be charged in accordance with the current baggage policy.

The Sporting equipment classified below will attract an additional Free Baggage Allowance of 15kg per passenger. To ensure acceptance of such at the airport, a facility is offered whereby this may be pre-booked as a Special Service Requirement in respect of Sports Equipment (SSR SPEQ) through your travel agent or through the **AIRLINK Reservations Help-Desk on Tel + 27 11 451 7350**.

(The additional free 20kgs for sporting equipment is valid on South African Airways flights only)

- Scuba diving equipment. Diving cylinders must be empty and hung upside down with the valve open for 24 hours prior to departure.
- Cricket equipment. (Restricted to 1 Cricket Coffin per passenger on Airlink Flights). The exception being on J41 type Aircraft which only allow a maximum of 4 Cricket Coffins per flight
- Polo Mallets and Hockey Sticks.
- Hiking equipment.
- Bowling woods/equipment.
- Snow or Water Skis provided such does not exceed does not exceed 2m in length.
- Surf or Kite Boards provided such does not exceed 2m in length.
- Hunting equipment / trophies.
- Golfing equipment. (Restricted to 1 Golf Bag per passenger on Airlink Flights). The exception being on J41 type Aircraft which only allow a maximum of 4 Golf Bags per flight.
- Bicycle. (Restricted to 2 Bicycles on Airlink Flights)
- Angling equipment. Fishing rods must be packed in protective cylinders not exceeding 2m in length.
- Soccer equipment
- Rugby equipment

N.B: Sporting Equipment NOT specified above must be included in your free baggage allowance; if the free baggage allowance is exceeded, the normal applicable excess baggage rate will apply.

Musical Instruments / Bulky Baggage for Cabin Stowage

Musical instruments may be accepted into the passenger cabin provided they fit under the passenger seat or in the overhead bin provided. Where in exceptional cases a passenger is prepared to pay for an extra seat in order to carry extremely valuable baggage e.g. antique musical instruments, works of art etc, acceptance is only permitted if the safety and comfort of other passengers will not be impaired and if the size of such baggage permits it to be secured on the seat in such a manner as to prevent movement forward, sideways or upwards in an emergency situation. Large musical instruments e.g. cello, guitar are not permitted in the cabin and should be placed in the hold of the aircraft.

Arrangements must be made with Airlink Control Office (tel. +27 11 451 - 7300) for fragile musical instruments/bulky baggage. This type of baggage must have “fragile” labels attached and assigned a “limited release” tag.

Perishable produce – Domestic Services Only

A maximum mass of 10kg of perishable goods may be included in the free baggage allowance. Due to its perishable nature, it will be carried at the passenger’s own risk and will not be accepted on regional flights.

Cremated Human Remains

These are acceptable for carriage as checked baggage, provided the passenger is in possession of all the necessary documentation and the casket containing the cremated remains is packed in a sealed outer box or case.

Permits are not required for the conveyance of the ashes of bodies which have been cremated in a crematorium, but a certificate of cremation must be produced if required by security prior to boarding.

Due to the limited cargo capacity and size of the cargo door on Airlink aircraft, coffins containing human remains are not accepted.

Restricted Items in Baggage

Your hold luggage should not contain:

- Fragile articles
- Perishable articles
- Valuable items such as:
 - cameras and accessories;
 - computers and accessories (notebooks and notepads)
 - phones
 - legal and/or company documents
 - legal tender (cash cards or cheques)
 - bullion (gold, silver etc)
 - leather jackets and clothing
 - any type of jewelry.

Airlink will assume no liability for loss or damage of the aforementioned and may refuse to carry such as checked/sky-check baggage.

Items not to be included in unchecked baggage

The following list (aligned with ICAO and IATA recommended practice) is provided as a guideline of what items are not to be allowed in the cabin of Airlink aircraft. Items indicated on this list, except firearms and ammunition, may however be carried in the checked baggage of passengers. This does not include the obvious items considered as harmful items i.e. knives, firearms, explosives, grenades, etc.

- Axes and Hatchets
- Ammunition
- Baseball Bats
- Blackjacks
- Bows and Arrows
- Box Cutters
- Brass Knuckles
- Corkscrews
- Cricket Bats
- Crow Bars
- Disabling Chemicals or Gases

- Electronic Cigarette
- Fire Extinguishers
- Flare Pistols
- Golf Clubs
- Hammers
- Hockey Sticks
- Hunting Knives
- Ice Axe / Ice Pick
- Large Heavy Tools (Wrenches, Pliers etc.)
- Martial Arts Devices
- Metal Scissors with Pointed tips
- Pepper Spray
- Pool Cues
- Portable Power Drills
- Razor Blades (not in cartridge)
- Religious Knives
- Screw Drivers
- Ski Poles
- Spear Guns
- Stun Guns / Shocking Devices
- Swords
- Tear Gas
- Throwing Stars
- Toy Weapons

NOTE: Manicure sets, including small scissors and metal nail files are permitted.

Certain items not listed as Prohibited items which may be carried on a person or in cabin baggage for medical or other use, such as syringes and hypodermic needles should be declared to the airline check-in agent or checkpoint security staff. The airline will accept the carriage of these items in the cabin of the aircraft only if such items are accompanied by clearly labelled medication such as insulin or other life saving medicines. Unlabelled or unidentified substances accompanied with syringes, or packs of needles not accompanied by the above, may be denied for carriage on a person or within cabin baggage. Passengers carrying these items, when not requiring access to such items during flight, are encouraged to rather pack these within their checked baggage. When such items are considered as unjustified or non essential, security staff may confiscate such items if a passenger fails to provide sufficient reason and/or medical evidence to carry such items.

Further restrictions on items allowed in sterile areas of airports, may be imposed or may differ from country to country, dependant on the Policy of the Local Authorities.

Portable Electronic Devices (PEDS)

To minimize the risk of PED's interfering with the aircraft systems, the carrier must ensure that passengers are adequately briefed on the potential dangers of using PEDs onboard aircrafts. Certain PEDs may only be used during the cruise phase of the flight with permission of the Captain, who has the final authority regarding such usage. These include:

- Laptop computers outside critical stages of flight with permission of the Captain (associated printers and CD ROM equipment may not be used)
- I-Pads
- Hand-held calculators and electronic games
- Audio tape players and recorders.

The following equipment may be used onboard the aircraft without restriction:

- Heart pacemakers
- Hearing aids
- Clocks, watches and timers
- Medical equipment approved for use in an aircraft

The following equipment is prohibited from use on board an aircraft at all times:

- AM / FM / TV transmitters and/or receivers
- Walkie Talkies
- Remote controlled toys
- Scanners
- Citizen band transceivers
- Cordless microphones
- Satellite receivers
- Portable video equipment
- Electric power converters
- Electronic Cigarette
- Computer printers
- Laser pointers
- CD players and CD-ROM devices

Dangerous Goods

Items that may not be carried onboard an aircraft:

- Explosive munitions, fireworks, toy gun caps and flares.
- Gases. Flammable, non-flammable, deeply refrigerated aerosols, gas cylinders, lighter and butane gas hairbrush refills and liquid nitrogen.
- Oxygen. For safety reasons the airline does not permit Passengers to bring their own oxygen cylinders aboard an aircraft in Checked or Unchecked Baggage. The airline also cannot supply oxygen onboard.
- Flammable Liquids and Solids such as, but not restricted to, paints, thinners, solvents and firelighters.
- Magnetized materials such as a compass.
- Teargas, such as self-protection mace canisters.
- Substances liable to spontaneous combustion and substances which, on contact with water, emit flammable gases.

- Oxidizing substances (such as bleaching powder and peroxides).
- Poisonous (toxic) and infectious substances.
- Radioactive materials.
- Corrosives (such as mercury, acids, alkalis and wet cell batteries).
- Magnetized materials and miscellaneous dangerous goods as listed in the IATA Dangerous Goods Regulations.

Items that may be carried onboard an aircraft

- Medicinal and toilet articles in small quantities which should not exceed 2kg or 2 liters. Each individual article should not exceed 0.5kg or 0.5 liters. This includes such items as hairsprays, perfumes and medicines containing alcohol.
- Alcoholic beverages. The maximum quantity of alcoholic beverages may not exceed 5 liters and may not exceed 70% alcohol volume.
- Carbon dioxide gas cylinders for the operation of mechanical limbs. Spare cylinders are also permitted.
- Dry ice. A maximum of 2.5kg dry ice may be carried provided it is well ventilated to allow the escape of carbon dioxide gas.
- Medical / Clinical thermometer. For personal use only and must be in a protective case.
- Two small non-flammable gas cylinders which are fitted into a self-inflating life jacket plus two spare cartridges.
- Hair curlers containing hydrocarbon gas. No more than one set per passenger or crew member, provided that the safety cover is securely fitted over the heating element. These hair curlers must not be used on board the aircraft at any time. Gas refills for such curlers are not permitted in checked or carry-on baggage.
- Personal smoking materials intended for use by an individual when carried on their person. However, lighter fuel and refills and lighters containing unabsorbed liquid fuel are not permitted.
- Cardiac pacemakers containing radioactive material such as plutonium batteries, when surgically implanted in medical patients.

Items that may only be carried in the Cabin of a Passenger Aircraft

- Pacemakers. Passengers with surgically implanted cardiac pacemakers powered by lithium batteries may travel onboard without restriction.
- Matches or a lighter. Only enough for personal use and must be carried on the person.
- Underwater torches or soldering iron. The heating element or the batteries must be removed.
- Mercurial barometer – may only be carried by a weather bureau official and must be securely packed in leak-proof and puncture-resistant packing.

Items that may only be carried in the Hold of a Passenger Aircraft

- Ammunition. Cartridges in quantities not exceeding 5 kg per passenger for sporting purposes provided it is securely boxed.
- Aqualung air cylinders. Only empty cylinders used for water diving will be accepted.
- Battery operated wheelchairs wet and dry cell. Wheelchairs can be carried in the hold of all aircraft.

Items that are forbidden on Passenger and Cargo Aircraft

- Security equipment such as attaché cases, cash boxes and cash bags incorporating dangerous goods, such as lithium batteries and/or pyrotechnic material, are totally forbidden.
- Disabling devices. Disabling devices such as mace, pepper spray, etc. containing an irritant or incapacitating substance is prohibited on the person, in checked baggage and cabin baggage.
- Ammunition with explosives or incendiary projectiles are completely prohibited for carriage by air.

Firearms and Ammunition (Subject to arrangement with Airlink prior to departure)

South African Laws prohibit the carriage of firearms and ammunition in checked or cabin baggage of a passenger. These firearms and ammunition must be produced to security staff for the correct handling. A maximum weight of 5kg of ammunition may be transported. As of 01 November 2007, no hand weapons (small-arms, handguns i.e. pistols/revolvers) will be accepted or may be transported on any Airlink aircraft. However, hunting rifles, shotguns and hunting handguns may be transported as checked baggage but only to and from the following destinations:

- Antananarivo
- Beira
- Bloemfontein
- Bulawayo
- Cape Town
- Durban
- East London
- Harare
- Kimberley (ZAR200 for loading and ZAR200 for off loading per hunting rifle and shotgun). No fee to be paid for service in Cape Town, only Kimberley .
- Kruger Mpumalanga International Airport, Nelspruit
- Lusaka
- Manzini
- Maputo
- Maseru
- Maun
- Nampula
- Ndola
- OR Tambo International, Johannesburg
- Pemba
- Phalaborwa
- Pietermaritzburg
- Polokwane
- Port Elizabeth
- Tete
- Upington

Unfortunately, the Airline is prohibited from transporting to or from the following destinations –

- Mthatha; and
- George

Rifles and shotguns will not be accepted as Checked Baggage, unless approved no less than three (3) working days prior to departure through **AIRLINK Reservations Control Tel +27 11 451 7350**. Rifles must be unloaded with the safety catch on, and suitably packed and accompanied by all documents legally required by the countries of departure, destination and any stopovers. Only five (5) kilograms of ammunition is allowed per Passenger. Ammunition will never be carried in the cabin or flight deck of the aircraft. Ammunition must be packed separately and securely from the firearm case.

Weapons such as antique firearms, swords, knives, toy or replica guns, bows and arrows and similar items may be accepted as Checked Baggage only at the airline's discretion. This is subject to prior approval and will not be permitted in the cabin or flight deck of the aircraft.

AIRLINK will have no liability or responsibility where any item accepted is removed from Checked Baggage and/or retained or destroyed by security personnel, government officials, airport officials, police or military officials or other airlines involved in the carriage of a Passenger.

Baggage Irregularities

Any item(s) of baggage which is mislaid, wrongly labelled, misrouted or damaged whilst in the custody of AIRLINK, shall be regarded as mishandled baggage.

Mishandled baggage should be reported immediately upon arrival at the Baggage Enquiries office in the arrivals area.

First –Need Items

Essential items of clothing and toiletries may be purchased and claimed from Airlink should baggage which has been mislaid by Airlink or its appointed handling agent not be returned to the passenger on the same day, except where the passenger resides in the area where the loss has been reported. Such items are restricted to maximum value of ZAR350.00 per day until the checked baggage is recovered, limited to a maximum of 5 days.

Limitations on Settlements

The extent of AIRLINK's liability is determined by the applicable Convention being either the Montreal Convention or the Warsaw Convention.

Liability for loss, delay, or damage to checked baggage shall be limited within the borders of the Republic of South Africa, to the national currency equivalent of seventeen (17) SDRs – Special Drawing Rights (approximately USD20) per kilogram of Checked Baggage in terms of the Warsaw Convention.

Liability for loss, delay, or damage to checked baggage shall be limited for international carriage to the national currency equivalent of one thousand one hundred and thirty one (1131) SDRs in terms of the Montreal Convention.

Right to Refuse Carriage

Airlink may refuse to carry as baggage:

- Any item reasonably considered to be prohibited or unsuitable for carriage because of its size, shape, weight, content, character, for safety or operational reasons, the comfort of other passengers or which are fragile or perishable having regard to, amongst other things, the type of

aircraft being used. Information about unacceptable items is available from us or our authorized agents upon request.

- Items of which the carriage is prohibited by the applicable laws, regulations or orders of any state to be flown from or to.
- Airlink may refuse the acceptance of baggage for carriage unless it is in reasonable condition as well as properly and securely packed in suitable containers.